



COVID-19 &

Greenwood Village Dentistry

We are glad to be back and open to serve you in a safe and well protected environment. In these uncertain times, it is important that you know how we are continuing to keep our office safe. Safety, cleanliness, innovative new technologies along with individualized care have always been the core of our practice. We continue to evaluate our protocols, procedures, and products to make sure they not only meet but surpass governmental and professional standards. Since 1980, our practice has continued to utilize an independent testing and research organization to validate our procedures and products. The Centers for Disease Control (CDC), the Federal Drug Agency (FDA) and the Environmental Protection Agency (EPA) certify products that are available to the dental profession as to their effectiveness, but they do not distinguish which products are the most effective and in what environment. This independent research facility takes the effective products, tests them in a medical and dental environment, then publishes their results so that we can make the best research tested choice of products, procedures, and technologies to use for your safety.

With the recent COVID-19 crisis, we have added some additional procedures to our already time-tested safety features to protect you and our entire team. In addition to behind the scenes procedures, this is what you will experience when you visit our office:

1. Screening questionnaire to prevent anyone with symptoms or exposure risk from entering the office.
2. A forehead thermal temperature will be taken and any individual with a temperature over 100.4 degrees will not be seen for treatment or allowed to enter our office.
3. We eliminated most of our reception room furniture to avoid congregating and to allow for social distancing.
4. Barriers are in place over our reception desk.



5. We require that upon entering our office you have a mask in place. It can be removed at the start of your dental procedure.
6. Our scheduling volume has been reduced, like restaurants, to allow for less contact.
7. Upon being greeted, after your questionnaire has been completed, and your temperature taken, you will then be sent directly to a numbered treatment room, no waiting in the waiting room.
8. Your treatment room has been thoroughly disinfected by a well-trained team member:
 - a. All surfaces and equipment have been cleaned and treated with a surface disinfectant that kills bacteria and viruses, including viruses similar to SARS-CoV-2 virus within 1 minute of exposure.
 - b. All instruments have been sterilized in a pressure and heat autoclave.
 - c. The air has been filtered with an air filtration system that turns the air over 3 to 5 times per hour. It uses a HEPA filter along with an internal UV light that inactivates viruses.
 - d. Prior to your arrival the room has been sanitized for 30 minutes with a UV light which kills bacteria and inactivates viruses that may reside on surfaces or any aerosols.
9. You will be asked to rinse with a pre-procedural rinse that will help eliminate any viruses that you may have in your mouth.
10. You will be given sanitized eye protection glasses to wear during your procedure.



11. Depending upon your treatment, a high velocity vacuum suction and/or rubber dam application will be used to significantly reduce aerosol generation.
12. Our team that treats you will:
 - a. Prior to work each day will fill out a questionnaire, have their temperature taken and rinse with pre-procedural rinse. This same procedure will be repeated for them at the end of each day as well.
 - b. Be wearing surgical masks at all times and during aerosol generating procedures will have a face shield in place.
 - c. Wear clinic coats that are changed between each patient. All clinical attire including shoes remain in the clinic environment unless being laundered by a professional service.
 - d. Wash their hands with an antiseptic skin cleanser soap, wear gloves and eye protection during all procedures.
13. Upon completion of your treatment you will be directed to the reception desk where you can check out and schedule any follow up appointments needed. We request that you wear your mask upon leaving the treatment room and while in our office.
14. Upon leaving your treatment room, our trained team member will thoroughly disinfect the room for the next appointment.

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15. All our re-useable instruments are sterilized and surgically wrapped to insure sterility until their next use.
16. Our autoclave is tested weekly by an independent outside laboratory for its continued effectiveness.
17. All vacuum lines are disinfected weekly.
18. All the water lines to our dental equipment are disinfected monthly.

With all of these safety features and disinfection in place rest assure, our team will have a smile shining behind the mask, face shield and protective barrier because we know how important dental health is to your overall health and most of all, how important you are to us!

Sincerely,

Your Greenwood Village Dentistry Team

Charles Fischer, DDS * Lissa Alconcel, DDS

Kelly, RDH * Shannon, Chief Dental Coordinator
Monica, Business Office Coordinator * Malik, Clinical Assistant * Kristy, Office Bookkeeper



Greenwood Village
DENTISTRY
Charles Fischer, DDS - Lissa Alconcel, DDS



Our door is always open!

After you leave, all touched surfaces are disinfected, including pens, credit card machine, counter tops, and chairs.

In addition each person that enters our office has been screened for symptoms of COVID-19.



4 Levels of filtration – HEPA, carbon filter, fiber filter and UV light. The 360 degree HEPA filter captures pollutants and VOC cases/odors from all directions. UV light kills germs and bacteria that get trapped in the filter. Filters catch as small as 0.3 micros and the UV gets the rest. Room air turn over 3-5x/hr

UVC light has a wavelength of 257.3nm which has been proven to have the most germicidal effect. It is able to alter viral and bacterial DNA destroying its ability to replicate. The longer wavelength of UVC provides effective air and surface disinfectant without harmful ozone production.



We have always used high speed suction to decrease the aerosols from dental procedures. You will notice that we have now added it to our hygiene visits as well.

Our office has always used Optim 1 disinfectant products. Optim 1 kills viruses similar to COVID-19 with a 30 second contact time. Our office protocols have and always will require us to have a minimum 1 minute contact time as to kill other potential pathogens that may exist including:

Daily staff screenings

Our staff is subjected to the same screening protocol as our patients. Each day we complete a symptom and exposure questionnaire affirming that we have no symptoms of COVID-19 and have not been in contact with anyone who has. Then, we take our temperatures both as we arrive and when we leave the office at the end of the day. Furthermore, each staff member completes a mouth rinse prior to and at the end of each day.



TB, fungicidal, Norovirus, Polio, Adenovirus, Rotavirus, RSV, Hep B, Hep C, Influenza A, MRSA, E.Coli, VRE, and PSA.